When you have a long list of stressors – and a longer list of to-dos

New and Expanded Support Services!

When you’re dealing with the pressures of everyday life, it can be easy to simply smile and say, “I’m fine.” But sometimes, emotions like stress, sadness or even anger can linger.

In those moments, Emotional Wellbeing Solutions is here for you. It’s a modern, flexible employee assistance program (EAP) that offers support for everyday life. Call anytime to speak with an Emotional Wellbeing Specialist who’ll listen to your needs and connect you with resources that can help. It’s available to all members of your household, including children living away from home.

New Dedicated Toll Free Number: 844-875-5719

24/7 availability | Confidential | No cost to you

To learn more, scan the QR code or visit liveandworkwell.com.

To find the right support for you, register with your HealthSafe ID or enter your company access code: UMISOURI

For more information, visit the University’s EAP website at https://www.umsystem.edu/totalrewards/benefits/eap
Emotional Wellbeing Solutions is available 24/7 at no cost to you

This includes referrals, seeing network providers, and access to liveandworkwell.com.

Help is available over the phone or online, anytime

Emotional Wellbeing Specialists are available by phone to provide help with a range of life concerns and stressors, including:

- Relationship issues
- Stress, anxiety and worry
- Child/parenting
- Grief and loss
- Worklife well-being
- Crisis, disaster and trauma

You can also access 3 counseling visits either in person or virtually with a provider in our large network — at no cost. All conversations are confidential, and we never share your personal records with your employer or anyone else without your permission.

844-875-5719
Or sign in to liveandworkwell.com.
Register with your HealthSafe ID or enter your company access code: UMISSOURI

*Optum Emotional Wellbeing Solutions is known as Employee Assistance Program (EAP) in California.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. This program is not a substitute for a doctor’s or professional’s care. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and its components may not be available in all states or for all group sizes and are subject to change. Coverage exclusions and limitations may apply.

© 2023 Optum, Inc. All rights reserved. WF11232505 503858-072023

University of Missouri Review: 05/13/2024