

Medicare Advantage Part D Transition Q & A's

Why did I receive a disenrollment letter from Express Scripts for my University Part D coverage?

In 2022, prescription drug coverage for Medicare Advantage plan members will move from Express Scripts to an integrated Medicare Advantage plan with Part D prescription drug coverage through UnitedHealthcare. Express Scripts Medicare is required to send you a notice of disenrollment from the University's Part D prescription plan effective December 31, 2021. This notice is informative only. You are not required to take any action. All Medicare Advantage plan members will automatically be enrolled in UnitedHealthcare's part D prescription plan coverage effective January 1, 2022, with no break in coverage.

Will I still be enrolled in a Part D plan after December 31, 2021?

YES. Effective January 1, 2022, prescription drug coverage for Medicare Advantage plan members will move from Express Scripts to an integrated Medicare Advantage plan with Part D prescription drug coverage through UnitedHealthcare.

Will the Part D plan with UnitedHealthcare be creditable coverage?

YES. You will not encounter a break in Part D coverage. There will not be a creditable coverage lapse with this transition.

Do I need to enroll in an individual Medicare Part D prescription drug plan?

NO. You may be enrolled in only one Part D plan at a time. If you enroll in another Medicare Part D prescription drug plan, you will be disenrolled from the University integrated Medicare Advantage plan with Part D prescription coverage.

Can I continue to use my current pharmacy with the UnitedHealthcare Part D plan?

UnitedHealthcare Part D plan has thousands of in-network national chains, regional and independent local retail pharmacies, including Mizzou Pharmacies. To confirm if your preferred pharmacy is in-network, please check online at www.retiree.uhc.com/umsystem or contact UHC directly at 866-899-5903.

Does OptumRx Home Delivery work just like Express Scripts mail-order?

YES. You can have prescription drugs delivered to your home through OptumRx Home Delivery just like you did through Express Scripts. If you already have a prescription that's filled through Express Scripts, UnitedHealthcare is working to transfer those remaining refills to OptumRx mail order for January.

How will I notify my pharmacy of the Medicare Part D prescription drug plan change?

In December, UnitedHealthcare will send all Medicare Advantage plan members a new ID card that will contain Part D prescription drug information. This new ID card will be used for both medical and pharmacy services effective January 1, 2022.

How do I get more information on qualifying for Extra Help to pay for prescription drug costs?

For more information about Extra Help, contact your local Social Security office or call 1.800.MEDICARE (1.800.633.4227), 24 hours per day, 7 days per week. TTY users should call 1.877.486.2048.