CEO Report
January 28, 2021

Jonathan Curtright
Chief Executive Officer
MU Health Data Security Task Force: Work Group Recommendations

**Governance and Organizational Structure**
- Create an Information Security Council to provide oversight and reporting to ECC
- Leverage relationship with Tiger Institute to enhance knowledge and insights for data security

**Policy**
- Mandatory web-based module for staff and faculty
- Corrective action and implications for policy violations
- Issue new policy setting minimum access, use and storage limits

**Communications**
- Deploy a multi-channel plan to ensure appropriate messaging to all MU Health faculty and staff
- Ongoing communications as updated software solutions, other innovations available

**Technology**
- Two-Factor Auth implemented
- Warning banner on external emails implemented
- M365 will be initially implemented by 1/30/21
- Web-content filtering implemented to block malicious websites

**Workflows**
- Eliminate internal email-dependent workflows: e.g. patient hand-off lists; care coordination
- Ongoing re-assessment of workflows as new software solutions are deployed

**VISION**
Secure and Accessible Data Infrastructure for MU Health

**Microsoft 365 (M365)** is a cloud-based software solution designed to provide innovative Office apps, intelligent cloud services, and world-class security.
Clinical Integration Timeline

2020

**DISCOVERY**

Nov. 19, 2020
Seek approval from UM Board of Curators

2021

**PLANNING**

Fall 2020
Planning for potential moves begins

Fall 2021
Phased integration begins

2022

**PHASED INTEGRATION**

2023

2024

**MOVE IN**

Summer 2024
New bed pavilion ready for move-in

OPEN – HEALTH AFF – INFO 3-5
Clinical Integration Updates

Phase I - Fall 2021

- Consolidation of I/P Peds and PICU, Children’s Procedure Suite, Cancer and Blood Disorder Unit, I/P and O/P Pediatric Surgeries, Emergency Department, and most Pediatric Clinics
- LOTS of work and moving parts over the next 6-12 months building out additional clinical space to accommodate Phase 1 Consolidation
- Goal of minimizing temporary spend that does not have long-term use / value

Phase II - Summer 2024

- Design groups kicked off mid-December, 2020
- Site work begins February 2021; Construction begins May 2021
- Construction complete and occupancy by Summer 2024

Crucial for Success

- Keeping teams within scope, well-thought-out but rapid decision making, strong communication, leader alignment
40+ project teams
300+ people
Mock-ups and virtual reality

* photos pre-pandemic
Improving Access through Clinical Care

• Battle Avenue Medical Building now open

• Brings much-needed access to health care to the north side of Columbia

• Primary care services for the entire family

• Continued access to care
  – Opening new Mizzou Urgent Care location at 2003 W. Broadway, Suite 100 in March 2021
  – Plans for new Boonville clinic

Located near Battle High School at 7115 E. St. Charles Road

Learn more at MUHealth.org/Battle
Operating Income - Fiscal Year to Date 21

- While volume was slightly lower, operating revenue increased due to higher complexity of patients and more favorable collections.

- Volume adjusted costs were unfavorable due to COVID-related expenses, higher agency costs, and supply expense related to more complex patients.
Our New Chief Quality Officer

Dr. Robert Pendleton joined in November as chief quality officer

• Served as chief medical quality officer at University of Utah Health since 2012
• Top 10 in Vizient (2012-2019)
• Top 10 in Vizient ambulatory quality ranking (2015-2019)
• CMS 4 or 5-Star
• IBM Watson Top 100 Hospital in the Country (2017 and 2019)
• Health Grades Top 5

Robert Pendleton, MD
Under Dr. Whitt’s Leadership …

- Vizient Ranking – improved from 45th to 23rd
- 4-star Ranking for Hospital Patient Satisfaction from Centers for Medicare & Medicaid Services
- Launched tiered huddles
- New data analytics dashboard
Questions?